

FAS Administrators' Town Hall

November 21, 2019 Science Center, Lecture Hall D



Agenda

Welcome, Introductions Leslie Kirwan

One Harvard, One Link Professor Dustin Tingley

Financial Updates Leslie Kirwan, Jay Herlihy

Annual Policy Review Andrea Sexton, Karen Kittredge

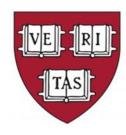
FY20/21 Administrative Landscape Mary Ann Bradley

HR: Atlas Team Members, Kathy Santoro

Administrators' Atlas

PFMLA

Closing / Q & A Session Leslie Kirwan



Welcome & Introductions

Leslie Kirwan

Dean for Administration and Finance



One Link. One Harvard.

Dustin Tingley
Office of the Vice Provost for Advances in Learning
vpal.harvard.edu



GOALS FOR LINK

Search Efficiency

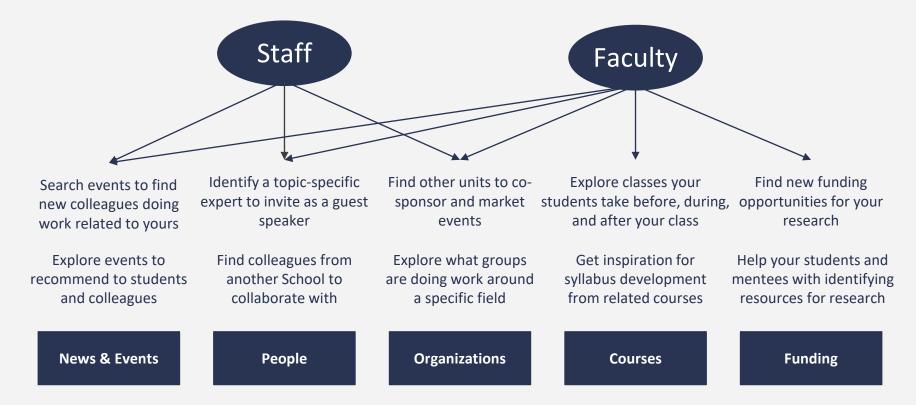
Link aggregates and structures data to help you find what you are looking for within Harvard.

Community Building

Link uses personalized suggestions to help you build stronger connections to the Harvard community.



AUDIENCES, USE CASES & DATA TYPES



ACCESS & AUTHENTICATION

#1

Must have an active HarvardKey

#2

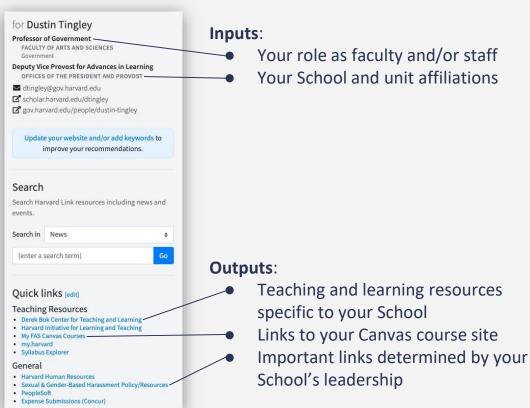
Must have an active employment record in PeopleSoft

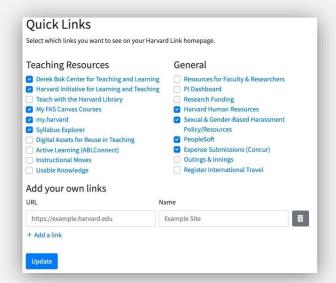
#3

Primary role must be faculty or staff

- Provides security
- Enables individualized personalization
- Allows for customization based on affiliations (School, role)

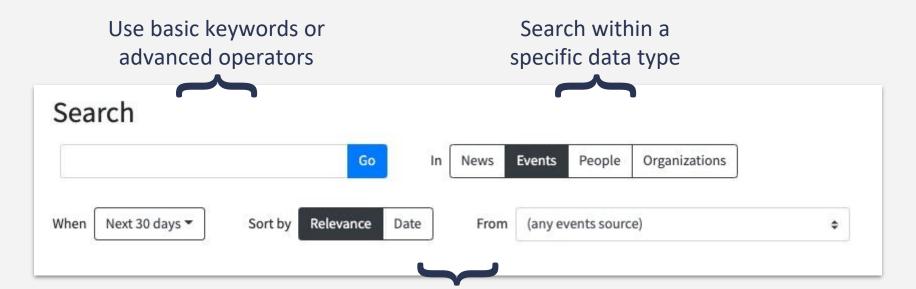
LINKS TO RESOURCES





Add more suggested links and define your own favorite links

SEARCH EFFICIENCY



Within each data type, choose from a variety of filters

EXPLORE YOUR HARVARD

2 Harvard people recommended to you

Joshua David Kertzer

Faculty of Arts and Sciences

Stephen Martin Walt

Harvard Kennedy School

Kosuke Imai

Faculty of Arts and Sciences

Christina L. Davis

Faculty of Arts and Sciences Radcliffe Institute for Advanced S

More people

People

♣ Download syllabus (PDF)

Syllabi

Recent Harvard news

News

Solar Geoengineering Researc

Harvard Environmental Economics Program Launches "Environmental Insights," a New Podcast Designed to Educate and Inspire &

Oct 8, 2019



Personalized to each user

■ Upcoming events

Events

Solar Geoengineering Se

Wed Nov 20, 2019 (12pm)

Solar Geoengineering Seminar Series

Wed Nov 6, 2019 (12pm)

The Peril and Promise of Solar Geoengineering

Wed Oct 30, 2019 (6-7pm)

a Campus organizations related to your interests

Solar Geoengineering Research Program

geoengineering.environment.harvard.edu

26 Oxford Street

Harvard Project on International Climate Agreements

www.belfercenter.org

19 John F. Kennedy Street

Future of Diplomacy Project

www.belfercenter.org

Organizations

HARVARD UNIVERSITY JOAN SHORENSTEIN
CENTER ON THE PRESS, POLITICS AND PUBLIC
POLICY

Research

Funding to the in the

United States in the last 24 months that best fulfills the objective of improving democratic governance through an examination of the intersection between the media, politics and public policy. A prize of \$5,000 is [...]

Y Funding

A prize of \$5,000 is awarded to the winner in each category.

ii Deadline

Dec 1, 2019

More info on shorensteincenter.org

AMERICAN POLITICAL SCIENCE ASSOCIATION

Congressional Fellowships for Political Scientists

The American Political Science Association Congressional Fellowship Program is a highly selective, nonpartisan program devoted to expanding knowledge and awareness of Congress. Since 1953, it has brought select political scientists, journalists, federal employees, health specialists, and other [...]

Y Funding

Recipients of the APSA Congressional Fellowship receive a stipend of \$52,500, plus a small travel allowance. In addition, APSA will cover the cost of [...]

Deadline

Dec 3, 2019

☑ More info on www.apsanet.org



BREAKING SILOS

1 Filters

Harvard people recommended for you

\$

In Outside my divisions+departments

rilters encourage users to view suggestions and search results outside of their current circles 2

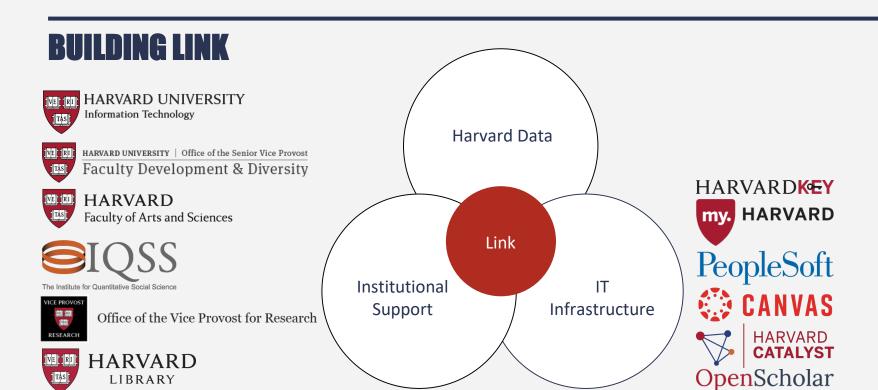
University-wide Data

Specific division
Faculty of Arts and Sciences (151)
Harvard Medical School (61)
Harvard Business School (55)
Harvard Kennedy School (43)
Harvard T.H. Chan School of Public Health (30)
Harvard Law School (20)
Offices of the President and Provost (9)
Harvard Graduate School of Design (5)
Harvard Graduate School of Education (4)

Data is aggregated from Schools, departments, and centers from across the entire University 3 Suggestions

Update your website and/or add keywords to improve your recommendations.

Suggestions balance surfacing relevant content and facilitating exploration of new things



Electronic Communications Policy Oversight Committee

Multiple Harvard faculty & staff, including Professor Andrew Ho (GSE)

HARVARD DATA - ADVANCED DIRECTORY INFORMATION

ADI is directory information with rich metadata. These directories did not previously exist, so the Link team created them.



- Professional websites for all Harvard faculty to compliment OpenScholar and Catalyst sites
- Websites for all Harvard organizations, including departments, centers, initiatives, programs, etc.
- Feed information for Harvard event listings and news outlets from across organizations
- Internal research funding opportunities from across Harvard to compliment worldwide opportunities from library subscription (SPINPlus)

ADI 2.0 - Support the development of infrastructure and processes to maintain and grow both existing and new ADI sources.



OTHER COLLABORATORS THAT POWER LINK

Building Link is a collaborative effort that involves support from parties across the entire University



Users improve recommendations (both their own and others') by adding their professional websites and keywords



Collaborating with organizations helps Link keep its data (websites, events, news, funding) robust, up-to-date, and accurate



Leadership from Harvard Schools shape the resources shared on Link, are important voices in promoting Link, and provide valuable product feedback



Staff from across the
University play a critical role in
helping the Link team navigate
the complex technical and
political landscape within
Harvard

DATA PIPELINE HIGHLIGHTS

Scale

- >500,000 lines of (smart) code
- 2 million words in Harvard-based text corpus
- 8 billion rows of data

+

- Self-writing code that reconfigures itself
- Intelligence
- Fuzzy logic algorithms that deduplicate repetitive events from different sources
- Custom parsing scripts that standardize unstructured data
- Term vectorization and tf-idf weighting to extract meaning from text



DATA SUNNARY As of November 2019. Data will grow through Link's automated aggregation processes.

	49,849	Harvard employees have access to Link		167 25,506	Harvard news feeds News articles	
	10,944	Faculty and staff websites		169	Harvard event feeds	
	450	Harvard organizations		6,286	Events	
<u></u>		S. S		78	Internal Harvard research funding sources	
	11,503	Harvard syllabi	Y	5,660	Worldwide research funding opportunities	

FUTURE EXTENSIBILITY

- 1 New features
- 2 New data streams
- 3 New data types
- 4 New audiences

"Channels" to view content across data types associated with a topic (e.g., Diversity, Inclusion & Belonging)

Harvard College Central Calendar for events Harvard Magazine & The Crimson for news

Harvard Library for Harvard collections Harvard Planning Office for location data

Harvard students Alumni

DISSEMINATION (coming soon)

Harvard Link Digest

Personalized suggestions on happenings around Harvard, brought to you by the Office of the Vice Provost for Advances in Learning

Upcoming Events

Science, Technology and Society Seminar: STS Circle at Harvard

October 21, 2019

"The (Non)Imaginaries of "Data" in Law, and their Politics' Speaker: Przemyslaw Palka, Research Scholar in Law and Private Law Fellow, Yale Law School, Moderator: Sam Weiss Evans, Science, Technology & Society Fellow, Harvard Kennedy School, Co-sponsored by the Graduate School of Arts and Sciences and the School of Engineering and Applied the clearch and the state of th

Faculty Lunch: Supporting Student-Directed Learning

October 22, 2019

Karen Brennan, Associate Professor of Education, Harvard Graduate School of Education Creating opportunities for students to have choice in and control over their learning is an essential component of designing powerful and meaningful learning experiences. Whether you are working with 10 students or 100 students, negotiating the balance of structure and freedom in the classroom is complex. Associate Professor Karen Brennan will facilitate an interactive session in which we will explore our different teaching contexts and strategies for supporting student-directed learning. To ground this colle...

Industry Seminar: Peak6

October 29, 2019

Leveraging Data Science Across a Diverse Investment PortfolioPEAK6, a technology and investment firm, was an early pioneer in the application of data science in the options market. Today, people believe data science is the cornerstone for efficiently managing risk. PEAK6 has grown by taking lessons learned from using data science and understanding it's strengths and weaknesses. In this talk, Matt Hulsizer and Mike Treacy will discuss how PEAK6 was able to harness core principals from the intersection of analytics and trading to successfully expand into different industries, including brokerage...

Harvard Link Digest

Automated emails at scale, unique to each recipient

Personalized Content

Powered by Link's data, recipients get personalized periodic emails surfacing upcoming events, new funding opportunities, and more.

Timely Information

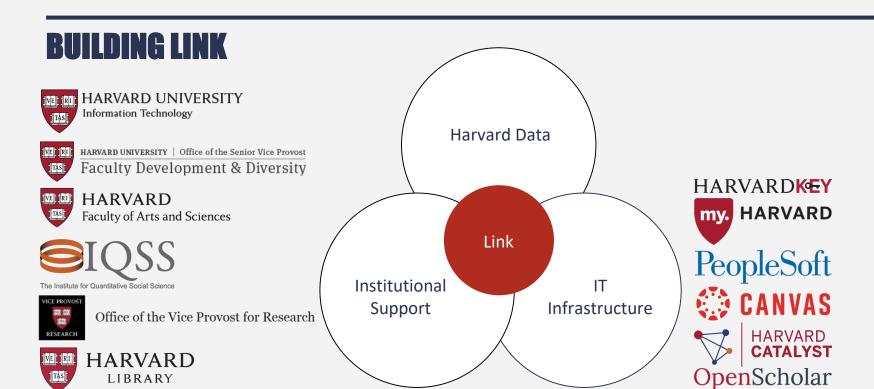
More frequent emails highlight things like recent news, while more seasonal emails may highlight things like related syllabi and new colleagues. Email frequency controlled programmatically.

Priority Aligned

With Klavivo integration Link enables an extensible system by which communication efforts from a school or central administration can be segmented to specific Link users or broadcasted to the entire user base.



🕮 🕮 HARVARD



Electronic Communications Policy Oversight Committee

Multiple Harvard faculty & staff, including Professor Andrew Ho (GSE)

YOUR CALL TO ACTION

- 1 Visit <u>link.harvard.edu</u> to update your keywords (and website).
- Check if your department's news & events are supported by Link. If they are not, let us know at link@harvard.edu. We can work with your department to add them.
- Share Link with your colleagues. We've created <u>overview</u> and <u>use cases</u> documents that make explaining Link easy. We're also happy to provide email language for departmental announcements and to do in-person demo presentations.



link.harvard.edu

Additional Contact:
Zachary Wang, Manager for Resources Adoption and Impact link@harvard.edu

Link Resources: bit.ly/harvardlink (video & 1-page overviews; use cases; guides)





Financial Updates

Leslie Kirwan

Dean for Administration and Finance

Jay Herlihy

Associate Dean for Finance





FAS Administrator's Town Hall

Karen Kittredge, Manager, Financial Policy and Business Process Andrea Sexton, Director, Financial Policy and Compliance, Office of the Controller



Materials and Training

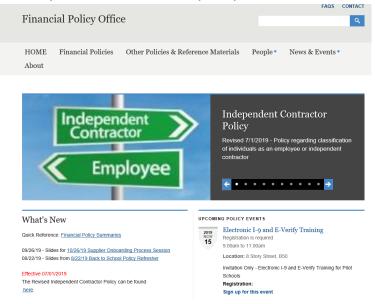


Brown Bag Sessions the 4th Thursday of every month from 11:00-12:00 in the Lamont Library Forum Room.

Topics published in the E-News as well as on the Policy Website.

Feedback on suggested brown bag sessions welcome! Email financialpolicy@harvard.edu with suggestions.

Financial Policy Office Website: https://policies.fad.harvard.edu/





2019NOV21 FAS

Town Hall

Recent Updates or Uploaded Materials

Independent Contractor Policy

- A one page IC PI / Researcher Guide
- Payment Categories and Hiring Methods if Classified as an Employee reference

Travel Policy

- Definition of lowest economy class
- Sponsored Travel Guidance and FAQs (updated)
- Air Travel Guidelines at a Glance (new see next slide)
- Flight Checklist when using Federal or Cost Share Funds (new)
- Sponsored Expenditure Guidelines (updated)
- Materials can be found here (https://osp.finance.harvard.edu/travel-policy).

Tax Chart Moving, Recruitment and Related Expenses

Tax Implications for Moving, Recruiting, Visa and Related expenses as well as temporary relocations can be found on the Tax Office Website.



Reminders

Increased Requests for ST-2 or ST-5

Recent MA Tax Changes have resulted in an increase from suppliers for Harvard's ST-2 or ST-5 tax form. Tax Forms for MA as well as other states and a one-page guide on tax exemption guidance can be found on the Procurement Office Website – Tax Forms Section.

Year End Tax Reminders

Update Temporary Placeholder Numbers (temporary or dummy SSN)

Please be sure that any individuals who started work without a government-issued SSN update their records as soon as possible for tax purposes. Individuals without an government-issued SSN are ineligible for tax treaties and cannot apply for tax refunds. Submit SSN card to Payroll/Student Information Services as soon as they are received.

W-2, 1099-MISC or 1042-S Forms

In order to make sure there are no delays in receiving 2019 tax forms, be sure to make sure your address is up-to-date or better yet, sign up for electronic delivery!

Form	System to Update Address	Link	Sign up for Electronic Delivery
W-2	PeopleSoft	PeopleSoft>my personal details	Harvard's ADP Portal
1099-MISC	HCOM	ap customerservice@harvard.edu	
1042-S	GLACIER	https://www.online-tax.net	https://www.online-tax.net



Travel Policy Updates

Updated definition of Lowest Economy Class Airfare (sometimes called coach, standard economy fare class or base airfare) include:

★ a reserved seat★ one carry-on bag★ one checked bag

IF high likelihood that the itinerary may change = OK to purchase a refundable (unrestricted) ticket

Include reason in business purpose

Updates or Additional Travel Materials when using Sponsored or Cost Share Funds:

- Sponsored Travel Guidance and FAQs (updated)
- Air Travel Guidelines at a Glance (new)
- Flight Checklist when using Federal or Cost Share Funds (new)
- Sponsored Expenditure Guidelines (updated)

Materials can be found here (https://osp.finance.harvard.edu/travel-policy).



Independent Contractor Policy

- Revised policy went into effect 7/1/19
- New, simplified legal test consistent with MA law
- Must perform test occur before IC is retained, any services are rendered, and/or payment made
 - Presumption of employee status unless test is met
 - A worker or department's preference is not relevant to the classification determination
- Clarifies roles and responsibilities and that compliance is the obligation of the local department or unit
- Streamlined processes for low-risk engagements; effective 1/1/20 at FAS, qualified individuals may be processed using the IC Questionnaire Exception Attestation Process.



FAS Independent Contractor Questionnaire (ICQ) Exception Process

Under limited circumstances, the formal completion of an ICQ is not required.

- The local department or unit must still confirm that the classification satisfies the three-part legal test
 - See the Exception Attestation Form
- A written contract, agreement or confirmation for honoraria is still required
- The local department or unit must provide the accounts payable approver with the <u>Exception Attestation Form</u> or statement (for guest speakers) of why an ICQ is not required
- 1) Guest Speaker or Guest Lecturer receiving an honorarium or speaking fee for a one-time speaking engagement (performers/musicians also fall into this category). This exception cannot be used for individuals teaching or co-teaching a substantial portion of a course, those listed as instructors in the course catalog, or those who hold a Harvard appointment for their teaching role.

Effective 1/1/20

2) Single, Short-Term Engagements for Less than \$3,000 - An ICQ is not required <u>if the engagement satisfies the three-part Independent Contractor test</u>; the engagement will last no longer than three months (90 calendar days); AND total payments to the IC will not exceed \$3,000. This goes into effect 1/1/20 for services starting 1/1/20 or later. Departments processing these payments must submit the <u>Exception Attestation Form</u> to their local department payment approver.

Contract your tub human resources or finance department for more information.



Electronic I-9 and E-Verify Project

- Form I-9 is a federally-required employment authorization form all employees must complete
- Harvard's process is paper-based today
- Including E-Verify for all new employees completing electronic I-9
- Pilot electronic I-9 and E-Verify system went live on 11/12/19 with four schools:
 - o DCE
 - Graduate School of Education
 - Harvard Law School
 - Limited areas of the School of Public Health

If you have any questions or concerns please reach out to karen_kittredge@harvard.edu



Policies in Process

I-9 and E-Verify Policy – sets requirements and processes for collection of the I-9 as well as the requirement of a permanent social security number

Donation In Lieu of Payment / Honoraria – sets guidelines and processes for payments in lieu of honoraria.



Additional Materials

Air Travel Guidelines at a Glance

FAS Hiring Department or Unit Department Approver Responsibilities

FAS Independent Contractor Policy Contact Information



Responsible Office: Office for Sponsored Programs Last Revised: 10/1/2019

Air Travel Guidelines at a Glance

Harvard strongly encourages travelers to book airline tickets through one of Harvard's <u>preferred travel agencies</u> and to use <u>preferred airlines</u>. Preferred agencies and airline vendors may provide additional value (e.g., after hours access, fare discounts, free priority seating, boarding or re-accommodation), etc. See the <u>Travel Policy</u> and FAO for additional guidance.

and TAQ for additional guidance		Federal Funds		Ne	- Fadaval Frieda / Hairravai	tu Funda	
	(Including Federal Cost-Share Funds)			Non-Federal Funds / University Funds (If no additional local unit or fund restrictions apply)			
	Domestic	Air Travel Involving	International Air	Domestic Air	Air Travel Involving	International Air Travel	
	Air Travel	Canada, Mexico,	Travel with	Travel inside the	Canada, Mexico,	with destination	
	inside the	Alaska, Hawaii, or U.S.	destination and/or	contiguous 48	Alaska, Hawaii, or U.S.	and/or origin outside	
	contiguous	Territories and	origin outside the	United States	Territories and	the United States and	
	48 United	Possessions when	United States and its		Possessions when	its territories and	
	States	flying to, from, or	territories and		flying to, from, or	possessions	
	States	within these locations	possessions		within these locations	possessions	
Lowest economy class	Doguirod	Poguirod	Poguirod	Poguirod	Allowed within policy	Allowed within policy	
airfare ¹	Required	Required	Required	Required	Allowed within policy	Allowed within policy	
Business class if single non-	Not Allowed	Not Allowed	Not Allowed	Not Allowed	Allowed within policy	Allowed within policy	
stop flight leg is more than							
six (6) hours ²							
U.S. Flag Carrier unless							
qualify for an exception as	Required	Required	Required				
noted in the Fly America Act ³							
Open Skies Agreement							
(exception to Fly America							
which is an agreement	Required	Required	Required				
between the US and a							
foreign government) ⁴							

¹ Harvard defines lowest economy class airfare (sometimes called coach, standard economy fare class or base airfare) to include a reserved seat, one personal item, one carry-on bag, and one checked bag. Where there is a high likelihood that the itinerary may change; it is appropriate to purchase a refundable (unrestricted) ticket. Include in the business purpose section of the reimbursement request the reason for purchasing a refundable ticket. Under extenuating circumstances certain exceptions may apply (e.g., documented medical reasons, circuitous routing, etc.). For Federal or cost share funds see <u>Federal Lowest Economy Airfare Travel Reimbursement Exception Form</u> or <u>Travel Policy</u> for additional details.

² Under extenuating circumstances certain exceptions may apply (e.g., documented medical reasons, circuitous routing, etc.). For Federal or cost share funds see <u>Federal Lowest Economy Airfare Travel Reimbursement Exception Form or Travel Policy</u> for additional details.



³ When a non-U.S. flag air carrier is used for travel charged to federally-sponsored or cost-share awards, a <u>Fly America Travel Reimbursement Exception Form</u> must be completed. If not completed appropriately, the expenses must be charged to a nonfederal award.

⁴ An exception to Fly America is when an Open Skies Agreement is in place between the U.S. government and the government of a foreign country, with the exception of Department of Defense funds. See Open Skies Document.

FAS Hiring Department or Unit and Department Approver Responsibilities

Local Hiring Department or Unit Responsibilities

- Determine if the IC Policy applies and initiate any required procedures, including contact with HR consultant and completion of ICQ or completion of the Exception Attestation form.
- Obtain proper review and approval before contract is signed and before any services are performed
- If not using a Harvard contract template, be sure that any IC contract contains the following language: [Consultant/Contractor/Vendor] shall be an independent contractor, free from Harvard's direction and control, and not an agent or employee of Harvard. See <u>OGC</u> or <u>SP</u> website for contract templates or contact adminops-procurement@fas.harvard.edu if not using a Harvard template or other contract questions.
- Follow local school or unit's internal contract review and signature guidelines
- Collect required documentation to set individual up as a supplier vendor if required

After services have been completed the Department AP preparer and approver must:

- Confirm ICQ and contract have been completed and are on file
- Review and prepare invoice for payment
 Use appropriate object code for the service completed
 Include with invoice any additional required documentation (e.g., Exception Attestation Form or attestation
 form billing code 8692). Some schools or units may require ICQ and contracts be submitted with invoice, others may store them at the local level
- If the department approver does not receive or have evidence of the above required documentation, the payment cannot be processed



FAS Independent Contractor Policy Contacts

• Questions around the ICQ and Classification Process:

- <u>FAS HR Guidance</u> and Materials can be found at: <u>https://hr.fas.harvard.edu/updated-independent-contractors</u> or email <u>ic-request@fas.harvard.edu</u>
- FAS HR will consult with the Office of Labor & Employee Relations, Office of the General Counsel, and Global Support Services as needed
- For urgent or time-sensitive requests, contact Audrey Harmon or Andrea Kelton-Harris

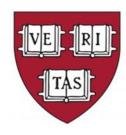
Contract Guidance

- Contract templates, guidance and a contract checklist may be found on the Strategic Procurement or Office
 of General Counsel's website
- Contact adminops-procurement@fas.harvard.edu for guidance if not using a Harvard template or other contract questions

Policy Guidance and Materials

- Contact <u>adminops-procurement@fas.harvard.edu</u> for general guidance. FAS HR or Finance may also consult with Financial Policy Office (<u>financialpolicy@harvard.edu</u>) Office of Labor & Employee Relations
- Additional materials can be found at the <u>Financial Policy</u> website or <u>Human Resources Policies</u> website
- A chart showing options to process payments for those that do not meet the IC test and are classified as employees as well as FAQs will be available by 7/1/19 on the above websites



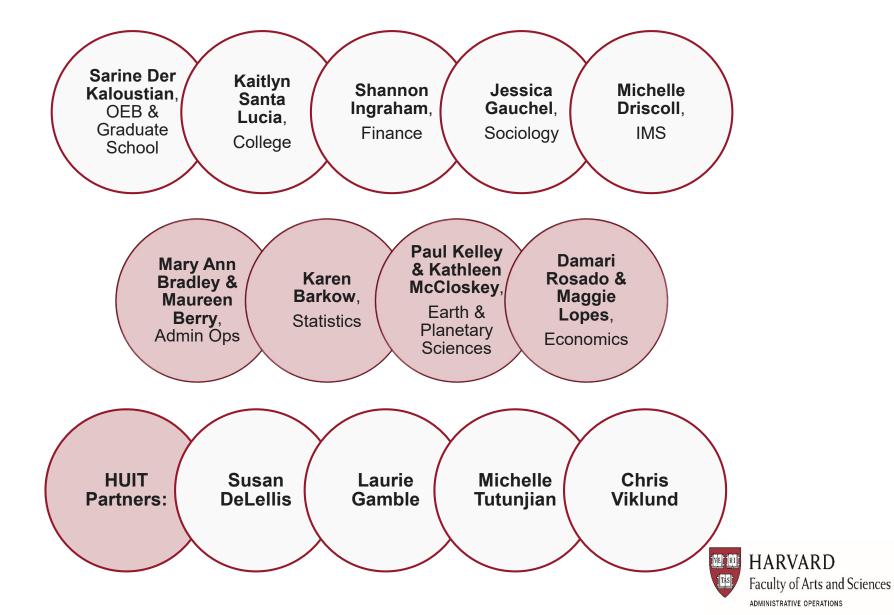


FY20/21 Administrative Landscape

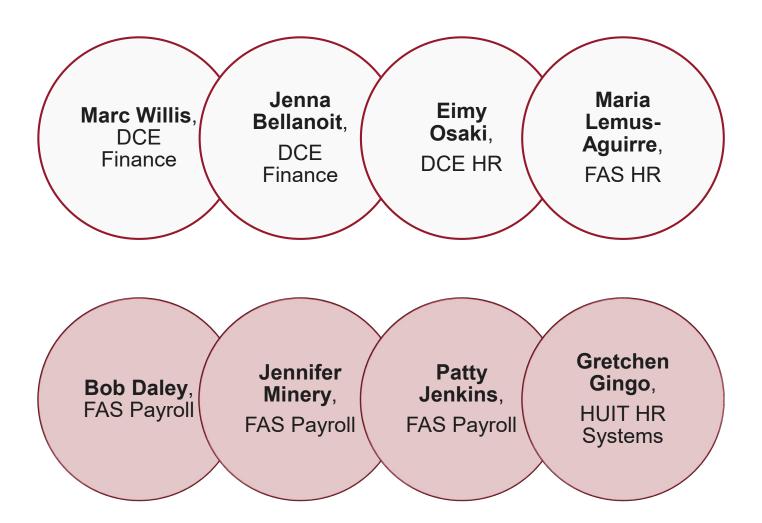
Mary Ann Bradley

Associate Dean for Administrative Operations

Thank you, FileShare Partners!

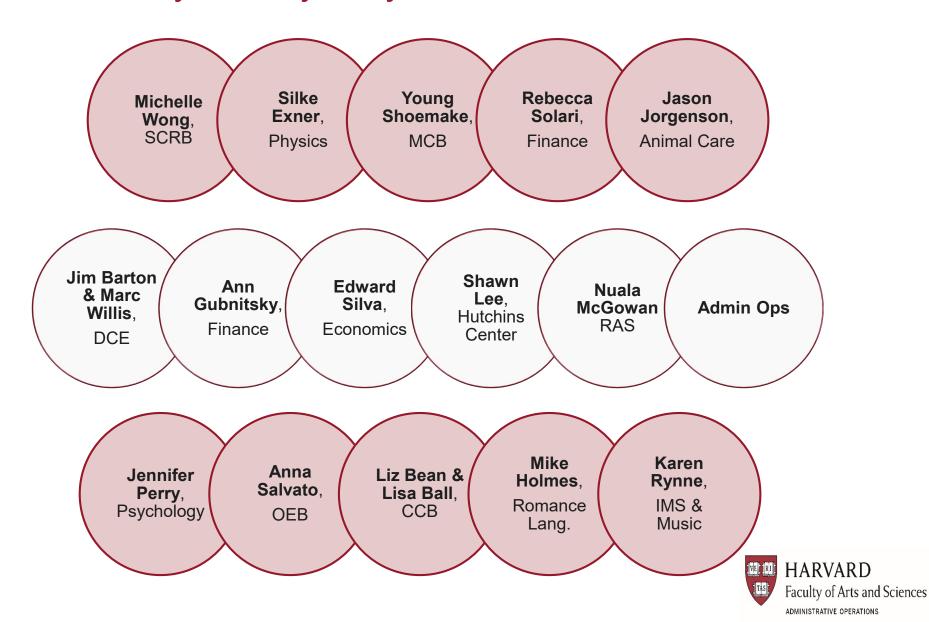


Thank you, Electronic I-9 Pilot Partners!

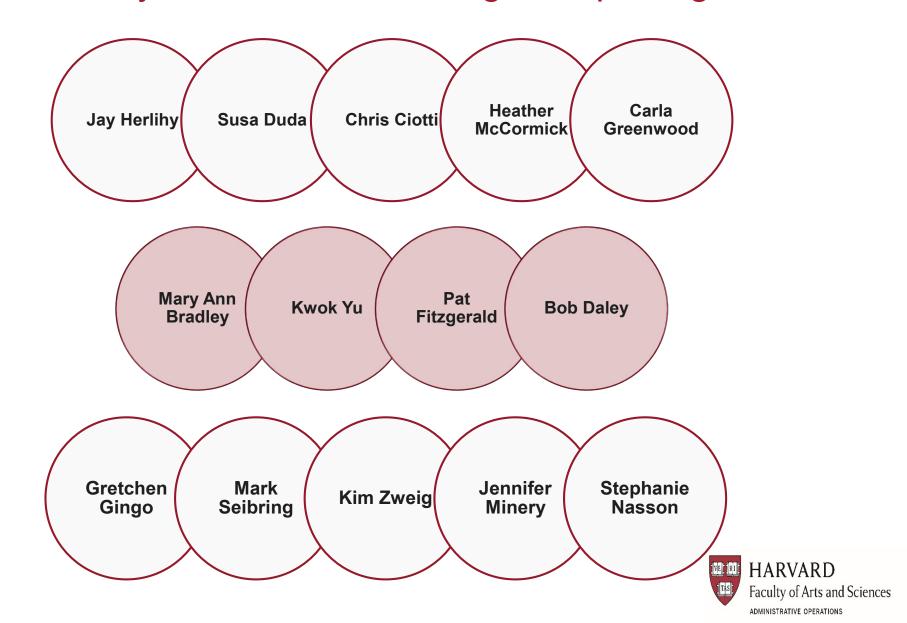




Thank you, Buy2Pay Partners!



Thank you, Position Tracking & Reporting Partners!





Other Announcements

BCD Travel:

As of 12/31/19, ability to charge to 33 digit coding will be eliminated. Preparers and Approvers have been contacted via email with additional payment options.

Zoom:

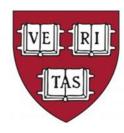
- Easy to use video conferencing tool
- FAS trainings scheduled for Jan March 2020
- Available for use now https://harvard.zoom.us/

Zelle:

Payment option available to individuals in the B2P Supplier Portal as of 10/16/19. Individuals with a US bank account and email address can choose <u>Zelle</u> as their preferred payment method in their Supplier Portal profile to receive electronic payment.

Admin Ops/ASAP Training opportunities:

- Finance Fundamentals to kick off January 30, 2020!
- December and January training sessions available in HTP
- Monthly Drop Ins



HR Update

Atlas Team Members, Kathy Santoro,

Director of Programs and Operations
FAS Human Resources



Administrator's Atlas

(Formerly DA Boot Camp)



Elise Sacchetti, Jennifer Callahan, Jeanette Sanchez Kamieneski, Annie McGough

FAS Human Resources



Administrator's Atlas – Update

Goal

To ensure that all FAS administrators have access to the essential trainings and resources needed for their roles and that transitions into these roles are seamless and efficient.

Phase I

Held focus groups and formed an FAS-wide committee of subject matter experts.

Phase II

Created cross-functional menu of FAS (HUIT and HIO) resources available to all FAS Administrators.

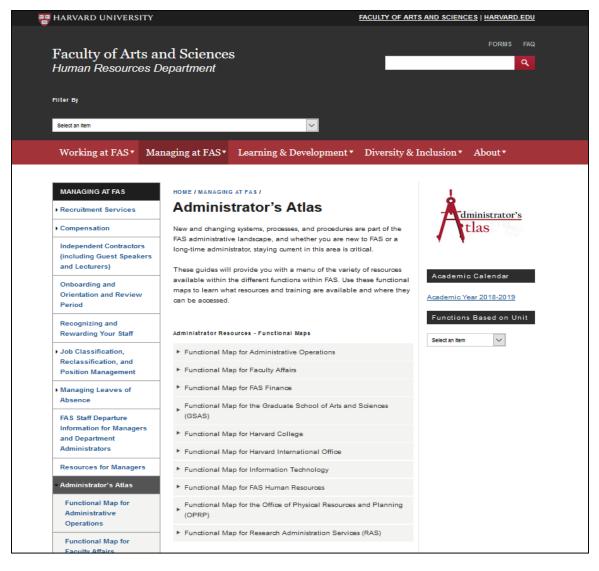
Phase III

Administrator's Atlas webpage went live on the FAS HR and Administrative Operations website. A contact person has been designated for each Functional Map for maintenance updates.



Administrator's Atlas Website

https://hr.fas.harvard.edu/department-administrator-resources



Update - Paid Family Medical Leave (PFML)

- All existing employees received a notice from Benefits on September 30, 2019 about the new Massachusetts law creating paid family medical leave effective January 1, 2021
- As part of this new law, all **new** employees (including LHTs and temps) must be notified of this benefit, and acknowledge receipt of the notification within 30 days from their hire date.
- FAS HR is working on a process that will provide and track all notifications and acknowledgements to new FAS hires.
- In the interim, FAS HR is providing notice to all new FAS employees on a bi-weekly basis.
- For more information about PFML, please contact Benefits.

Benefits Office

114 Mt. Auburn Street, 4th floor

Call center: 617-496-4001

Email: benefits@harvard.edu

Fax: 617-496-3000